

Patron perception and utilization of an embedded librarian program

Lindsay Blake, MLIS, AHIP; Darra Ballance, MLIS, AHIP; Vicki Burchfield, MLIS; Kathy Davies, MLS; Kim Mears, MLIS, AHIP; Peter Shipman, MLIS; Maryska Connolly-Brown, MLIS; Julie K. Gaines, MLIS

APPENDIX

Embedded survey

Awareness of program

1. Embedded librarian: "Embedded librarians work with you in your college/area, and may have office hours, go on patient rounds in the hospital, or teach classes. Embedded librarians split their time between the library and their assigned college/area." Are you aware of your college or department's embedded librarian?

- Yes
- No
- Not sure

2. With which embedded librarian(s) do you primarily work? (Check all that apply)

- Librarian name and photo
- Librarian name and photo
- Librarian name and photo
- Librarian name and photo
- Other (librarian or library staff)
- I have not worked with an embedded librarian

Is there a reason you have not had an opportunity to work with an embedded librarian? If yes, what is the reason? (Open-ended question for any respondent choosing "Other" or "I have not worked with an embedded librarian" above.)

3. How do you contact an embedded librarian when you need assistance? (Check all that apply)

- Email
- In person (class, meetings, rounds, office hours, etc.)
- Through classroom management software (list name)
- Phone
- Text messaging
- Other (please specify) _____

4. How many times in the past 12 months have you contacted an embedded librarian for assistance?

- 0
- 1–5 times
- 6–10 times
- 11–15 times
- 16 or more times

5. Which area is your primary appointment/college?

- Allied health sciences (specify department) _____
- Dental medicine
- Nursing
- Medical (all campuses)
- Health system (specify department) _____
- Public health
- Other (please specify) _____

6. What is your primary role?

- Student
- Faculty
- Resident
- Clinician

(Respondents were now routed to one of three sets of questions: faculty, student, clinical.)

Faculty questions

7. Have you worked with an embedded librarian on any of the following (check all that apply)?

- Literature search
- Teaching within a course (online or in person)
- Teaching in clinics or patient wards
- Scholarly support (copyright, National Institutes of Health [NIH] compliance)
- Current awareness (sharing news/literature)
- Publication (EndNote, finding journals)
- Course development
- Conference presentation or poster
- Faculty development (formal or informal training/instruction)
- Grant preparation (finding grants, research support)
- Research project
- Other (please elaborate) _____

8. Embedded librarian services...

	Strongly agree	Agree	Disagree	Strongly disagree	Not applicable
...add value to my classes.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
...add value to my research projects.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
...add value to my grant proposals.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
...add value to my scholarly work (publications/presentations).	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

9. I consider the embedded librarian to be an integral part of our group.

- Strongly agree
- Agree
- Disagree
- Strongly disagree
- Not applicable

10. Embedded librarian assistance saves me time.

- Strongly agree
- Agree
- Disagree
- Strongly disagree
- Not applicable

11. When the embedded librarian conducts literature searches for me, the search results help me make better decisions about my work.

- Strongly agree
- Agree
- Disagree
- Strongly disagree
- Not applicable

12. I will contact the embedded librarian for future assistance.

- Strongly agree
- Agree
- Disagree
- Strongly disagree
- Not applicable

13. Overall, I am satisfied with the services provided by the embedded librarian.

- Strongly agree
- Agree
- Disagree
- Strongly disagree
- Not applicable

14. Do you also serve in a clinical capacity? (Question will route to clinical questions)

- Yes
- No

Student questions

7. Have you worked with an embedded librarian on any of the following? (Check all that apply)

- Classwork or homework assignments
- Group or classroom instruction by the librarian
- Searching the health sciences literature
- Scholarly support (citation software, citation styles)
- Help locating online resources
- Help finding physical library resources
- Interlibrary loan or GIL Express
- Evaluating data or information
- Conference presentations or posters
- Dissertation or thesis
- Other (please elaborate) _____

8. Working with an embedded librarian has...

	Strongly agree	Agree	Disagree	Strongly disagree	N/A
...helped me become better at searching health sciences literature.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
...assisted me in class.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
...helped me complete assignments.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
...led to improvement in my grades.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
...led to improvement in the quality of my projects.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
...helped me feel more confident about my research abilities.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
...other (please elaborate).	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

9. I have used information gained through encounters with an embedded librarian to successfully complete a project or assignment.

- Yes
- No

10. I will seek out the help of an embedded librarian for future projects or assignments.

- Strongly agree
- Agree
- Disagree
- Strongly disagree
- Not applicable

11. Overall, I am satisfied with the services provided by the embedded librarian.

- Strongly agree
- Agree
- Disagree
- Strongly disagree
- Not applicable

Clinical questions

7. Information provided by the embedded librarian has led to changes in... (check all that apply)

- Managing of patient care
- Determination of a diagnosis
- Choice of tests
- Choice of drugs
- Choice of treatment
- Education during rounds
- Reduction in length of stay
- Advice given to patient
- Post-hospital care/discharge instructions
- Other (please elaborate) _____

8. Embedded librarian services add value to my...

	Strongly agree	Agree	Disagree	Strongly disagree	Not applicable
...clinical teaching.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
...clinical training.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
...clinical research.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

9. Literature provided by the embedded librarian...

	Strongly agree	Agree	Disagree	Strongly disagree	Not applicable
...helps me make better decisions regarding patient care.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
...improves my scholarly projects.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

10. Assistance from the embedded librarian saves me time.

- Strongly agree
- Agree
- Disagree
- Strongly disagree
- Not applicable

11. I consider the embedded librarian to be an integral part of our clinical team.

- Strongly agree
- Agree
- Disagree
- Strongly disagree
- Not applicable

12. Overall, I am satisfied with the services provided by the embedded librarian.

- Strongly agree
- Agree
- Disagree
- Strongly disagree
- Not applicable

13. Do you also serve in a teaching capacity? (Question will route to faculty questions)

- Yes
- No

Open-ended questions

1. In what ways, if any, has your embedded librarian added value to your classes and/or sessions?

2. What additional services, if any, would you like your embedded librarian to provide?

3. What would help you use your embedded librarian more?

Contact the survey authors at libref@augusta.edu for permission before customizing the instrument for use at your library/organization or when publishing results.